WSA MID-YEAR REVIEW RESULTS SUMMARY
This summary includes average scores, general feedback notes (which in this case refers to ideas that came up more than once in written responses), and what WSA plans to do with this data for the remainder of the school year and into the future.

WSA’s Communication
Average Score: 7.2
General Feedback:
- Tone, content and frequency are, generally, appreciated. (16 positive comments, 1 neutral, 2 negative)
- One suggestion: use a service like Constant Contact to help streamline communication
Action Step: WSA is continuing to meet with Wagner administration (specifically, External Affairs) to identify new/better ways to communicate to student body. We as a school are considering email marketing tools to help improve/advance overall communication.

WSA Events + Initiatives
Average Score: 6.4
General Feedback:
- Caucuses
  - Large majority approve and appreciate the direction caucuses have moved toward (specific pros: collaborative work, clear implementation of student feedback, ability to engage/problem-solve/brainstorm with other student leaders rather than sit in a meeting to hear updates)
  - Frequency of these sessions is a strain for smaller groups with fewer available board members to attend
- Salons
  - We appreciate the intent
  - Like the idea behind it
  - Not sure if we’ve figured out the right way to execute yet
  - Not totally sold on whether or not it creates more work than it’s worth
- Public Service school mixer
  - Half loved it (change of pace, new faces + venue)
  - Half thought it was ineffective (too many Wagner students, too far away/expensive)
- Holiday Party
  - Too late in the semester
  - Half thought it was fun; half thought it could have been better (largely by having higher attendance, which several folks believed would have occurred had the party happened earlier)
Action Step: Caucuses will continue (as they have for the last three sessions) to be collaborative space whenever possible. Salons will be revised and continued through spring semester with reevaluation by outgoing/incoming WSA boards for next year. Feedback for
mixer/holiday party will be passed on to incoming VP of Events.

**WSA Overall Performance**

**Average Score:** 7.2

**General Feedback:**

- **WHAT’S WORKING**
  - Dedication to part-time/working students (though would like to see even more effort on this front) (3 responses)
  - Helpful attitudes/enthusiasm of board members (2 responses)
  - Transparency and communication of goals/vision (2 responses)
  - Caucuses! (! = mentioned by 5+ people)
  - Recurring events (salons, happy hours, etc) (2 responses)
  - Collaboration between WSA and other student groups (specifically WSA’s promotion of group events/initiatives) (2 responses)
  - Students have a sense that their “voice is heard,” their feedback is considered/used in decision-making (3 responses)
  - Strong leadership (2 responses)

- **WHAT NEEDS MORE ATTENTION**
  - More effort to encourage collaboration across groups (2 responses)
  - More transparency in decision-making (specifically with regard to WLA/student group structure) (2 responses)
  - Communication with individual board members (response time, attitude) (2 responses)

**Action Step:**

- Structure for student groups going forward is intended to facilitate even more cross-group engagement. Moving into next year, budget allocations will be event-based and more collaborative (details [here](#)).
- Results to Wagner Quick Pulse surveys are implemented into the following Caucus; results from all decision-making meetings (WLA, board meetings, etc) are posted on [WSA web page](#). Results from all feedback solicitations are posted...right here...you’re reading it right now. I don’t know how to be more transparent...
- WSA has internally re-committed to 48hr turnaround time on emails with attention maintaining generous/helpful tone in communications.

**FINAL THOUGHTS/SUGGESTIONS:**

**Q:** Can there be a better place to keep up with WSA activities/decisions (i.e. Facebook group, Google group, more frequently updated web portal)?

**A:** Check out the frequently updated [WSA webpage](#) on the Wagner website--it’s got ALL the meeting minutes/WLA notes/forms/relevant dates/etc!