

WSA MID-YEAR REVIEW RESULTS SUMMARY

This summary includes average scores, *general* feedback notes (which in this case refers to ideas that came up *more than once* in written responses), and what WSA plans to do with this data for the remainder of the school year and into the future.

WSA's Communication

Average Score: 7.2

General Feedback:

- Tone, content and frequency are, generally, appreciated. (16 positive comments, 1 neutral, 2 negative)
- One suggestion: use a service like Constant Contact to help streamline communication

Action Step: WSA is continuing to meet with Wagner administration (specifically, External Affairs) to identify new/better ways to communicate to student body. We as a school are considering email marketing tools to help improve/advance overall communication.

WSA Events + Initiatives

Average Score: 6.4

General Feedback:

- Caucuses
 - Large majority approve and appreciate the direction caucuses have moved toward (specific pros: collaborative work, clear implementation of student feedback, ability to engage/problem-solve/brainstorm with other student leaders rather than sit in a meeting to hear updates)
 - Frequency of these sessions is a strain for smaller groups with fewer available board members to attend
- Salons
 - We appreciate the intent
 - Like the idea behind it
 - Not sure if we've figured out the right way to execute yet
 - Not totally sold on whether or not it creates more work than it's worth
- Public Service school mixer
 - Half loved it (change of pace, new faces + venue)
 - Half thought it was ineffective (too many Wagner students, too far away/expensive)
- Holiday Party
 - Too late in the semester
 - Half thought it was fun; half thought it could have been better (largely by having higher attendance, which several folks believed would have occurred had the party happened earlier)

Action Step: Caucuses will continue (as they have for the last three sessions) to be collaborative space whenever possible. Salons will be revised and continued through spring semester with reevaluation by outgoing/incoming WSA boards for next year. Feedback for

mixer/holiday party will be passed on to incoming VP of Events.

WSA Overall Performance

Average Score: 7.2

General Feedback:

- **WHAT'S WORKING**
 - Dedication to part-time/working students (though would like to see even more effort on this front) (3 responses)
 - Helpful attitudes/enthusiasm of board members (2 responses)
 - Transparency and communication of goals/vision (2 responses)
 - Caucuses! (! = mentioned by 5+ people)
 - Recurring events (salons, happy hours, etc) (2 responses)
 - Collaboration between WSA and other student groups (specifically WSA's promotion of group events/initiatives) (2 responses)
 - Students have a sense that their "voice is heard," their feedback is considered/used in decision-making (3 responses)
 - Strong leadership (2 responses)
- **WHAT NEEDS MORE ATTENTION**
 - More effort to encourage collaboration across groups (2 responses)
 - More transparency in decision-making (specifically with regard to WLA/student group structure) (2 responses)
 - Communication with individual board members (response time, attitude) (2 responses)

Action Step:

- Structure for student groups going forward is intended to facilitate even more cross-group engagement. Moving into next year, budget allocations will be event-based and more collaborative (details [here](#)).
- Results to Wagner Quick Pulse surveys are implemented into the following Caucus; results from all decision-making meetings (WLA, board meetings, etc) are posted on [WSA web page](#). Results from all feedback solicitations are posted...right here...you're reading it right now. I don't know how to be more transparent...
- WSA has internally re-committed to 48hr turnaround time on emails with attention maintaining generous/helpful tone in communications.

FINAL THOUGHTS/SUGGESTIONS:

Q: Can there be a better place to keep up with WSA activities/decisions (i.e. Facebook group, Google group, more frequently updated web portal)?

A: Check out the frequently updated [WSA webpage](#) on the Wagner website--it's got ALL the meeting minutes/WLA notes/forms/relevant dates/etc!